



# Comprehensive Healthcare Solutions for Active Adult



## CHRONIC CARE MANAGEMENT

Our goal is to improve people's lives. We do this by meeting the residents where they are and walk alongside them as they age. We coordinate resident care, alleviating this burden from themselves, their family and/or your care staff. This allows health concerns to be addressed in a timely manner before they exacerbate and promotes successful independence longer in your community.

### What is Concierge Wellness?

Concierge Wellness is Your Medical Home's comprehensive healthcare solution to make quality patient care easily accessible from the comfort of your resident's own home.

### What is Chronic Care Management?

Chronic Care Management (CCM) offers personal support to patients with two or more complex conditions. Your Medical Home's Concierge Wellness program bolsters any healthcare system with qualified CCM specialists. Providing the oversight your patient needs is now easy by delegating the ongoing management of their prescribed care plan. This continuity of care fosters the patient accountability that providers depend on, to improve their patients' overall health.

### How Does it Work?

#### Covered by Medicare and Most Major Insurances

Enrollment into our Concierge Wellness program is effortless. Enrollment can be done during the intake process or we can schedule an onsite appointment at your residents convenience.

Our staff will create a custom care plan for each individual on the program. A designated nurse will check in with your residents weekly to monitor their health and notify your staff of any significant changes.

Now your team can focus on serving your community as a whole and enjoy more meaningful engagement.

# Benefits of Chronic Care Management



## Healthcare Support for Families and Staff

At no additional cost, we manage the day-to-day healthcare treatment plan, so your time can be better spent on adding value to your community in other ways.

We can monitor arising behavioral and health concerns to quickly intervene, treat, inform and train staff to best serve your residents.

We can consult with care plans to make sure the right level of care is being provided as the resident continues to age.



## Streamline Staff

Delegate the daily tasks that take valuable time away from your staff. We navigate the healthcare system on your resident's behalf and update your staff, family, and other healthcare professionals of appointments or any changes in treatment. Lessening the burden on care staff, means less burnout and staff turnover.



## Take the Guesswork out of Providing Care

Our clinical staff is there when you need us to address all your resident needs as they arise. No more guessing over symptoms. We're easily accessible through our app or a phone call away.



## Longer Length of Stay

Referral coordination prevents residents from "falling through the cracks", decreases the frequency of hospitalizations, repeat visits, and improves resident health. Better health means longer length of stay in you community.

## Services

- Care Plan Execution
- Post-Op and Pre-Op Care
- Medication Management
- Vital Sign Coordination
- Telehealth Visits
- Chronic Condition Management
- Lab Result Follow Up
- 24/7 Services
- Coordinating Doctor Appointments
- Referral Management
- Transportation Assistance Guide
- Lifestyle Management
- Therapy Assessments and Evaluations



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